



The ICTR Client Services Center (ICSC)

The Institute for Clinical and Translational Research includes a Client Services Center in Suite 2112 of the Health Science Learning Center located at 750 Highland Avenue in Madison, Wisconsin, adjacent to the UW Hospital and Clinics.

To serve as a welcoming conduit to a variety of research-related resources and services, and to provide educational, training and career development opportunities, the ICTR Client Services Center team supports multiple research endeavors. We serve campus- and community-based investigators, research team members, trainees/scholars and other health professionals. The ICSC can be reached through the ICTR web portal at ictr.wisc.edu or by phone at (608) 862-7657. Available services include:

Research Ambassadors identify colleagues with shared research interests, direct clients to ICTR resources, and assist with processing pilot grant applications

Community-Academic Partnerships staff provides education/training, research resources and connections to lay communities in Wisconsin regarding Type 2 Translational Research, and serve to connect UW researchers, community organizations and community clinicians and clinical practices via our staff and affiliate organizations

Wisconsin Network for Health Research staff connects investigators who want to conduct statewide clinical research projects with affiliated groups in Marshfield, Milwaukee (Aurora) LaCrosse (Gunderson), and Madison area clinics.

Biostatistics & Biomedical Informatics staff link researchers with experts from biostatistics and medical informatics

Health Sciences Institutional Review Boards staff reviews research protocols, such as clinical trials involving medical interventions or procedures, where medical expertise is required for evaluation

Office of Clinical Trials staff educates faculty research and support personnel with interpretation and application of accounting data to grant, program and shared resources management on studies administered through OCT. Staff can also provide advice on grant management or cost accounting procedures at the request of the OCT or Dean's office

Research Education and Career Development staff administers and provide student services for the Graduate Program in Clinical Investigation, the Capstone Certificate in the Fundamentals of Clinical Research and other educational offerings such as the Short Course in Clinical Research. Staff members also offer training and career opportunities for graduate students, post-doctoral fellows and junior faculty through its KL2 and T32 programs.



UW ICTR Partners

School of Medicine and Public Health • School of Nursing • School of Pharmacy • School of Veterinary Medicine • College of Engineering • Marshfield Clinic



Editing & Writing staff can assist with editing scientific manuscripts and grant applications, as well as ICTR web portal operations including membership submissions

Clinical Research Infrastructure System staff handles operational functions associated with clinical research management software (OnCore ERM), as well as regulatory, administrative and billing functions

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Anyone is welcome to contact the Center for information about available ICTR services as well as referrals for assistance. Telephone, email and in-person consultations are available, and applications for ICTR membership, which can be found through the ICTR Portal, and are encouraged.

We look forward to hearing from you!

If consultations associated with a grant submission require substantial ICTR resources and/or staff time, it is expected, for cost recovery purposes, that members will include an ICTR collaborator or co-investigator at a % effort/support on the final grant application.



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